

September 25, 2013 For immediate release

Registered Company Name: AEON Financial Service Co., Ltd. President and CEO: Kazuhide Kamitani Stock Listing: Tokyo Stock Exchange, First Section (Code No.: 8570) Contact: Hideki Wakabayashi, Director, Senior Managing Executive Officer

Criminal Complaints Filed against Former CEO and Directors of the Company's Consolidated Subsidiaries (Local Subsidiaries in Taiwan)

As reported in a news release dated September 13, 2013, it has been discovered that a former CEO and directors at two of the Company's consolidated subsidiaries (local subsidiaries in Taiwan), namely, AEON Credit Service (Taiwan) Co., Ltd. (hereinafter "Taiwan Credit Service Company") and AEON Credit Card (Taiwan) Co., Ltd. (hereinafter "Taiwan Credit Card Company;" together with the Taiwan Credit Service Company, hereinafter "Taiwan Service Companies") committed fraudulent activities such as inappropriate accounting treatment and embezzling money from the companies in the past.

The Taiwan Service Companies have been discussing their future course of action with legal representatives. We are hereby notifying you that the Taiwan Credit Card Company has filed criminal complaints against these three former CEOs and directors (all disciplinarily dismissed from this subsidiary as of September 24, 2013) at the Taiwan Ministry of Justice, Investigation Bureau as follows.

1. Summary of the charges

Based on the facts and allegations uncovered through the investigation, the Taiwan Credit Card Company has filed a criminal complaint in the Taiwan Ministry of Justice, Investigation Bureau today based on suspicion that these three former CEO and directors perpetrated fraudulent accounting treatment in violation of the Taiwan Commercial Accounting Law, and based on suspicion that of one of these persons embezzled corporate funds as per Taiwan penal codes in addition to perpetrating fraudulent embezzlement.

2. Future course of action

The Taiwan Services Companies will continue to conduct investigations and collaborate and discuss the matter with the local Bureau. They will work hard to ensure that our local customers and affiliates due not suffer any inconvenience.

Further, as announced in a news release dated September 17, 2013, we will fully cooperate with the Third Party Committee and work to ascertain the whole story. We will immediately notify you of any results of the Third Party Committee's investigation, any new facts that have been brought to light, and so on.

We sincerely apologize for causing significant trouble and concern to all of our customers, shareholders, and other interested parties.