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Brief Report of Financial Results (Unaudited)

(For the Fiscal 2020 Ended February 28, 20201

April 9, 2021

Registered Company Name: AEON Financial Service Co., Ltd.

Stock Listing: Tokyo Stock Exchange, First Section

Code No: 8570 URL: http://www.aeonfinancial.co.jp/eng

President and CEO: Kenji Fujita

Contact: Kazuyoshi Suzuki, Director, Senior Executive Officer

1. Business performance (For the Fiscal 2020 ended February 28, 2021 and For the Fiscal 2019 ended February 29, 2020)

(1) Consolidated Operating Results

(Millions of yen truncated to the nearest million, %, yen)

	Operating revenue	Percentage Change	Operating profit	Percentage Change	Ordinary profit	Percentage Change	Profit attributable to owners of parent	Percentage Change
Fiscal 2020 ended February 28, 2021	487,309	1	40,651	1	40,238	-	17,693	-
Fiscal 2019 ended February 29, 2020	457,280	-	65,070	-	65,797	_	34,149	-

*Comprehensive income; Fiscal 2020; 27,775million (-%), Fiscal 2019; 34,058 million (-)

	Profit attributable to owners of parent per Share (Yen)	Fully Diluted Profit attributable to owners of parent per Share (Yen)	Return on equity	Return on assets	Operating profit/ Operating revenue
Fiscal 2020 ended February 28, 2021 Fiscal 2019 ended	81.99	81.97	4.5	0.7	8.3
February 29, 2020	158.25	154.15	8.8	1.2	14.2

(Reference) Investment gains and losses on equity method; Fiscal 2020; 43 million, Fiscal 2019; 31 million.

(Note) Since the Group has changed its fiscal year from the consolidated fiscal year to the end of February, the consolidated fiscal year (April 1, 2019 to February 29, 2020) is 11 months. Therefore, the rate of increase or decrease compared to the previous fiscal year is not described.

(2) Consolidated Financial Position

(Millions of yen truncated to the nearest million, %, yen)

	Total Assets	Net Assets	Capital Ratio	Net Assets per Share
Fiscal 2020 ended				
February 28, 2021	6,123,721	474,667	6.6	1,860.08
Fiscal 2019 ended				
February 29, 2020	5,781,370	459,075	6.8	1,823.05

(Reference) Shareholder's equity; Fiscal 2020; 401,462million, Fiscal 2019; 393,417 million.

(3) Consolidated cash flows

(Millions of yen truncated to the nearest million yen)

	Net cash used in operating activities	Net cash used in Investing activities	Net cash provided by financing activities	Cash and cash equivalents at end of period
Fiscal 2020 ended February 28, 2021 Fiscal 2019 ended	62,282	Δ94,557	Δ14,354	666,738
February 29, 2020	352,217	Δ177,438	Δ89,040	713,407

2. Dividends

		Div	idend per sl	nare		Total		Dividends to
	End- first quarter	End- second quarter	End- third quarter	Fiscal year-end	Annual total	dividends paid (full year)	Payout ratio (consolidated)	net assets (consolidated)
February	yen	yen	yen	yen	yen	million yen	%	%
2020 term	-	29.00	-	39.00	68.00	14,674	43.0	3.8
February 2021 term	-	11.00	ı	23.00	34.00	7,338	41.5	1.8
February 2021 term							41.1 to	
(Estimated)		14.00	-	26.00	40.00		45.4	

(Note) Breakdown of dividend for end-second quarter of February 2021 term (Estimated)

: Ordinary dividend 12yen, commemorative dividend for our 40th year of business 2yen.

Breakdown of dividend for fiscal year-end of February 2021 term (Estimated)

: Ordinary dividend 24yen, commemorative dividend for our 40th year of business 2 yen.

3. Forecast of Consolidated Earnings (For the fiscal year ending February 28, 2022)

(Millions of yen, %)

(% is the percentage of change to the previous year)

	Operating revenue	YoY	Operating profit	YoY	Ordinary profit	YoY	Profit attributabl e to owners of parent	YoY	Net income per share
	490,000	0.6	41,000	0.9	41,000	1.9	19,000	7.4	88.04
Full term	to	to	to	to	to	to	to	to	to
	520.000	6.7	46,000	13.2	46,000	14.3	21,000	18.7	97.31

(Note) Consolidated earnings forecasts are disclosed in a range format.

%Notes

- (1) Change in significant subsidiary during the term (Change in specified subsidiary that caused a change in the scope of consolidation); Yes
- (2) Change in accounting principle, procedure, disclosure, etc., concerning preparation of consolidated financial statements (matters to be mentioned concerning the change of important items to be the bases for preparation of consolidated financial statements)
 - ① Change by a newly issued accounting pronouncement; No
 - ② Change other than ①; No
 - 3 Change accounting quotation; No
 - 4 Restatement; No
- (3) Number of shares issued (Common stock)
 - ① Number of shares issued at end of period (including treasury stock) Fiscal 2020; 216,010,128 shares, Fiscal 2019; 216,010,128 shares
 - ② Number of shares of treasury stock at end of term Fiscal 2020; 179,553 shares, Fiscal 2019; 208,452 shares
 - ③ Average of the number of shares during the quarter(For the Fiscal 2019 ended February 29, 2020) Fiscal 2020; 215,812,956 shares, Fiscal 2019; 215,793,012 shares

(Reference): Report of Non-Consolidated Financial Results

Business performance (For the Fiscal 2020 ended February 28, 2021 and for the Fiscal 2019 ended February 29, 2020)

(1) Non-consolidated Operating Results

(Millions of yen truncated to the nearest million, %, yen)

\ /	(ne nearest minio	, , , , ,			
	Operating revenue	YOY	Operating profit	YOY	Ordinary profit	YOY	Profit attributable to owners of parent	YOY
Fiscal 2020 ended February 28, 2021 Fiscal 2019 ended	22,252	-	13,429	-	12,378	-	8,529	-
February 29, 2020	23,400	-	13,499	-	12,825	-	12,382	-

	Profit attributable to owners of parent per share	Fully Diluted Profit attributable to owners of parent per Share
Fiscal 2020 ended		
February 28, 2021	39.52	39.51
Fiscal 2019 ended		
February 29, 2020	57.38	55.90

(Note) Since the company has changed its fiscal year from the current fiscal year to the end of February, the fiscal year (April 1, 2019 to February 29, 2020) is 11 months. Therefore, the rate of increase or decrease compared to the previous fiscal year is not described.

(2) Financial position

(Millions of yen truncated to the nearest million, %, yen)

	Total assets	Net assets	Shareholders' equity ratio	Net assets per share
Fiscal 2020 ended February 28, 2021 Fiscal 2019 ended	685,719	215,862	31.5	999.94
February 29, 2020	611,056	216,573	35.4	1,003.20

(Reference) Shareholder's equity; Fiscal 2020; 215,818 million, Fiscal 2019; 216,491 million.

- * The financial results are not audited by a certified public accountant or an audit corporation.
- $\frakking{\%}$ Remarks on the projections, other issues

(Notes on future statements, etc.)

The forecasts include the future prospects, the assumptions and forecasts underlying the plan on the present date, and the achievement is not intended to be a promise to us .In addition, actual performance is different from the above forecast due to various factors in the future.

(How to obtain supplementary information on financial results) We provide supplementary explanatory materials on our website for business and performance.

※ Aeon Credit Services Co., Ltd. and three other domestic subsidiaries have changed their fiscal year from the end of March to the end of February, so the consolidated fiscal year 2019 incorporates 11-month from April 1, 2019 to February 29, 2020, and the previous consolidated fiscal year was 12-month from April 1, 2018 to March 31, 2019.

Although AEON Bank, Ltd. has not changed its fiscal year from the end of March, AFS consolidated earnings figures incorporate 11-month from April 1, 2019 to February 29, 2020 for the fiscal year under review and 12-month from April 1, 2018 to March 31, 2019 for the previous consolidated fiscal year.

5.Consolidated Financial Statements

(1) Consolidated Balance Sheets

As	of	February	29,	2020	As	of	February	28,	2021

Current assets 762, 891 705, 705, 705, 705, 705, 705, 705, 705,		As of February 29, 2020	As of February 28, 2021
Current assets 762, 891 705, 705, 705, 705, 705, 705, 705, 705,	ssets		
Cash and deposits 762, 891 705, Call loans 53,773 30, do. Call loans 53,773 30, do. Accounts receivable - installment 1,543, 135 1,521, Lease receivables and investments in leases 12,782 12. Operating loans 860,572 782, Loans and bills discounted for banking business 860,572 782, Loans and bills discounted for banking business 447,229 519, Most and business 560,572 519, Most and business - 70, Montany claims bought and business - 70, Montany claims bought and public states and business and			
Call loans 53,773 30, Accounts receivable - installment 1,543,135 1,521, Lease receivables and investments in leases 12,782 12,782 Operating loans 860,572 782,1 Loans and bills discounted for banking business 467,4786 1,998,3 Securities for banking business 447,229 519,3 Securities for insurance business - 70,3 Money held in trust 50,308 92,4 Other 177,875 184,4 Allowance for doubtful accounts 5143,3871 5,814,1 Non-current assets 5,483,871 5,814,1 Non-current assets 5,483,871 5,814,1 Non-current assets 11,984 9,7 Total current assets 11,984 9,8 Total property, plant and equipment 32,963 29,9 Total property, plant and equipment 45,302 39, Intangible assets 151 10 Goodwill 18,378 16, Software 85,417 100,		762, 891	705, 73
Lease receivables and investments in leases 12,782 12,782 Operating loans 860,572 782,782,783 Loans and bills discounted for banking business 1,674,786 1,998,783 Securities for banking business 447,229 519,483 Securities for insurance business − 70,70,70 Monetary claims bought 14,823 30,0 Money held in trust 50,308 92,0 Other 177,875 184,4 Allowance for doubtful accounts △114,308 △133,3 Total current assets 5,483,871 5,814,5 Non-current assets 7 70,70,70 Property, plant and equipment 11,984 9,70 Buildings, net 11,984 9,70 Construction in progress 151 203 Total property, plant and equipment 45,302 39, Intensible assets 151 203 Goodwill 18,378 16, Software 85,417 100, Other 5,138 4, To	•		30, 84
leases 12, 782 12, 782 Operating loans 860, 572 782, 1 Loans and bills discounted for banking business 1, 674, 786 1, 998, 3 Securities for banking business 447, 229 519, 3 Securities for insurance business — 70, 3 Monetary claims bought 14, 823 30, 30 Money held in trust 50, 308 92, 30 Other 177, 875 184, 41, 308 △133, 33 Total current assets 5, 483, 871 5, 814, 18 Non-current assets 5, 483, 871 5, 814, 18 Non-current assets 8 29, 18 Property, plant and equipment 11, 984 9, 18 Buildings, net 11, 984 9, 18 Construction in progress 151 15 Other, net 203 29, 18 Total property, plant and equipment 45, 302 39, 11 Intangible assets 18, 378 16, 18 Goodwill 18, 378 16, 18 Software 85, 417 100, 10 Other 5, 138 4, 1 In	Accounts receivable - installment	1, 543, 135	1, 521, 14
Loans and bills discounted for banking business 1,674,786 1,998,5000 Securities for banking business 447,229 519,000 Securities for insurance business − 70,000 Monetary claims bought 14,823 30,000 Money held in trust 50,308 92,000 Other 177,875 184,000 Allowance for doubtful accounts △114,308 △133,000 Total current assets 5,483,871 5,814,300 Non-current assets 5,483,871 5,814,300 Property, plant and equipment 32,963 29,000 Construction in progress 151 1 Other, net 203 203 Total property, plant and equipment 45,302 39,000 Intangible assets 85,417 100,000 Goodwill 18,378 16,000 Software 85,417 100,000 Other 5,138 4,000 Total intangible assets 108,934 121,000 Investments and other assets 13,067 12,000 <		12, 782	12, 28
business 1,64,78b 1,998. Securities for banking business 447,229 519, Securities for insurance business — 70, Monetary claims bought 14,823 30, Money held in trust 50,308 92, Other 177,875 184, Allowance for doubtful accounts △114,308 △133, Total current assets 5,483,871 5,814, Non-current assets 8 8 Property, plant and equipment 11,984 9, Tools, furniture and fixtures, net 32,963 29, Construction in progress 151 1 Other, net 203 39, Total property, plant and equipment 18,378 16, Software 85,417 100, Goodwill 18,378 16, Software 85,417 100, Other 5,138 4, Total intangible assets 108,934 12, Investments and other assets 39,141 44, <t< td=""><td>Operating loans</td><td>860, 572</td><td>782, 91</td></t<>	Operating loans	860, 572	782, 91
Securities for insurance business − 70,0 Monetary claims bought 14,823 30,3 Money held in trust 50,308 92,1 Other 177,875 184,4 Allowance for doubtful accounts △114,308 △133,3 Total current assets 5,483,871 5,814,3 Non-current assets Property, plant and equipment 32,963 29,0 Tools, furniture and fixtures, net 32,963 29,0 Construction in progress 151 1 Other, net 203 1 Total property, plant and equipment 45,302 39, Intangible assets 151 2 Goodwill 18,378 16, Software 85,417 100, Other 5,138 4, Total intangible assets 13,067 12, Investments and other assets 39,141 44, Guarantee deposits 55,974 56, Other 34,299 34, Total investments and other assets 12,		1, 674, 786	1, 998, 37
Securities for insurance business − 70,0 Monetary claims bought 14,823 30,3 Money held in trust 50,308 92,1 Other 177,875 184,4 Allowance for doubtful accounts △114,308 △133,3 Total current assets 5,483,871 5,814,3 Non-current assets Property, plant and equipment 32,963 29,0 Tools, furniture and fixtures, net 32,963 29,0 Construction in progress 151 1 Other, net 203 1 Total property, plant and equipment 45,302 39, Intangible assets 85,417 100, Software 85,417 100, Other 5,138 4, Total intangible assets 108,934 121, Investments and other assets 13,067 12, Deferred tax assets 39,141 44, Guarantee deposits 55,974 56, Other 34,299 34, Total investments and other assets </td <td>Securities for banking business</td> <td>447, 229</td> <td>519, 02</td>	Securities for banking business	447, 229	519, 02
Monetary claims bought 14,823 30,000 Money held in trust 50,308 92,000 Other 177,875 184,000 Allowance for doubtful accounts △114,308 △133,000 Total current assets 5,483,871 5,814,800 Non-current assets Froperty, plant and equipment 11,984 9,000 Buildings, net 11,984 9,000 Tools, furniture and fixtures, net 32,963 29,000 Construction in progress 151 100 Other, net 203 203 Total property, plant and equipment 45,302 39,000 Intangible assets 85,417 100,000 Other 5,138 4,000 Other 5,138 4,000 Total intangible assets 108,934 121,100 Investments and other assets 39,141 44,000 Deferred tax assets 39,141 44,000 Other 34,299 34,000 Other 34,299 34,000 Other 3		, <u> </u>	70, 26
Money held in trust 50, 308 92, 30 Other 177, 875 184, 414, 308 △133, 344, 308 △133, 344, 308 △133, 344, 308 △133, 344, 308 △133, 344, 308 ✓133, 344, 308 ✓133, 344, 308 ✓133, 344, 308 ✓134, 308 ✓134, 308 ✓134, 308 ✓134, 308 ✓134, 308 ✓134, 308 ✓134, 308 ✓134, 308 ✓134, 308 ✓134, 308 ✓144, 308	Monetary claims bought	14, 823	30, 80
Other 177,875 184, Allowance for doubtful accounts △114,308 △133,3 Total current assets 5,483,871 5,814,8 Non-current assets 7roperty, plant and equipment 30,000 9,000 Buildings, net 11,984 9,000 9,000 Tools, furniture and fixtures, net 32,963 29,000 29,000 Construction in progress 151 000 000 100 <td></td> <td>50, 308</td> <td>92, 56</td>		50, 308	92, 56
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Total current assets 5, 483, 871 5, 814, 87 Non-current assets Property, plant and equipment Buildings, net 11, 984 9, 7 Tools, furniture and fixtures, net 32, 963 29, 8 Construction in progress 151 1 Other, net 203 39, Intangible assets 85, 417 100, 39, 39, 39, 39, 39, 39, 39, 39, 39, 39	Allowance for doubtful accounts	△114, 308	△133, 33
Non-current assets Property, plant and equipment 11,984 9, Buildings, net 11,984 9, Tools, furniture and fixtures, net 32,963 29, Construction in progress 151 1 Other, net 203 39, Total property, plant and equipment 45,302 39, Intangible assets 85,417 100, Godwill 18,378 16, Software 85,417 100, Other 5,138 4, Total intangible assets 108,934 121, Investments and other assets 13,067 12, Deferred tax assets 39,141 44, Guarantee deposits 55,974 56, Other 34,299 34, Total investments and other assets 142,483 147, Total non-current assets 296,720 308, Deferred assets 80nd issuance costs 779 Total deferred assets 779	Total current assets		5, 814, 80
Buildings, net 11,984 9, Tools, furniture and fixtures, net 32,963 29, Construction in progress 151 203 Other, net 203 39, Total property, plant and equipment 45,302 39, Intangible assets 85,417 100,30 Goodwill 18,378 16,6 Software 85,417 100,30 Other 5,138 4,7 Total intangible assets 108,934 121,7 Investments and other assets 13,067 12,30 Deferred tax assets 39,141 44,40 Guarantee deposits 55,974 56,60 Other 34,299 34,30 Total investments and other assets 142,483 147,30 Total non-current assets 296,720 308,00 Deferred assets 779 70 Total deferred assets 779 70			
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Construction in progress 151 Other, net 203 Total property, plant and equipment 45,302 39, Intangible assets Software 85,417 100, Goodwill 18,378 16, Software 85,417 100, Other 5,138 4, Total intangible assets 108,934 121, Investments and other assets 13,067 12, Deferred tax assets 39,141 44, Guarantee deposits 55,974 56, Other 34,299 34, Total investments and other assets 142,483 147, Total non-current assets 296,720 308, Deferred assets 779 70tal deferred assets	Buildings, net	11, 984	9, 75
Other, net 203 Total property, plant and equipment 45,302 39, Intangible assets 85,417 16, Goodwill 18,378 16, Software 85,417 100, Other 5,138 4, Total intangible assets 108,934 121, Investments and other assets 13,067 12, Deferred tax assets 39,141 44, Guarantee deposits 55,974 56, Other 34,299 34, Total investments and other assets 142,483 147, Total non-current assets 296,720 308, Deferred assets 779 Total deferred assets 779	Tools, furniture and fixtures, net	32, 963	29, 02
Total property, plant and equipment 45, 302 39, Intangible assets 36, 37, Goodwill 18, 378 16, Software 85, 417 100, Other 5, 138 4, Total intangible assets 108, 934 121, Investments and other assets 13, 067 12, Deferred tax assets 39, 141 44, Guarantee deposits 55, 974 56, Other 34, 299 34, Total investments and other assets 142, 483 147, Total non-current assets 296, 720 308, Deferred assets Bond issuance costs 779 Total deferred assets 779	Construction in progress	151	23
Intangible assets 378 16, 378 16, 378 16, 378 16, 378 16, 378 100, 378 100, 378 100, 378 100, 378 100, 378 100, 378 100, 378 12, 378 1	Other, net	203	13
Goodwill 18,378 16,6 Software 85,417 100,5 Other 5,138 4,7 Total intangible assets 108,934 121,7 Investments and other assets 13,067 12,4 Deferred tax assets 39,141 44,5 Guarantee deposits 55,974 56,0 Other 34,299 34,5 Total investments and other assets 142,483 147,5 Total non-current assets 296,720 308,5 Deferred assets 779 70 Total deferred assets 779 779	Total property, plant and equipment	45, 302	39, 15
Software 85,417 100,1 Other 5,138 4,7 Total intangible assets 108,934 121,7 Investments and other assets 13,067 12,4 Deferred tax assets 39,141 44,5 Guarantee deposits 55,974 56, Other 34,299 34,5 Total investments and other assets 142,483 147,5 Total non-current assets 296,720 308, Deferred assets 779 70 Total deferred assets 779 70	Intangible assets		
Other 5, 138 4, Total intangible assets 108, 934 121, Investments and other assets 31, 067 12, Deferred tax assets 39, 141 44, Guarantee deposits 55, 974 56, Other 34, 299 34, Total investments and other assets 142, 483 147, Total non-current assets 296, 720 308, Deferred assets 779 70 Total deferred assets 779 70	Goodwill	18, 378	16, 78
Total intangible assets 108,934 121, Investments and other assets 13,067 12, Deferred tax assets 39,141 44, Guarantee deposits 55,974 56, Other 34,299 34, Total investments and other assets 142,483 147, Total non-current assets 296,720 308, Deferred assets 779 70 Total deferred assets 779 779	Software	85, 417	100, 24
Investments and other assets 13,067 12,4 Deferred tax assets 39,141 44,5 Guarantee deposits 55,974 56,0 Other 34,299 34,3 Total investments and other assets 142,483 147,3 Total non-current assets 296,720 308,3 Deferred assets 779 70 Total deferred assets 779 70	Other	5, 138	4, 73
Investment securities 13,067 12,0 Deferred tax assets 39,141 44,3 Guarantee deposits 55,974 56,0 Other 34,299 34,3 Total investments and other assets 142,483 147,3 Total non-current assets 296,720 308,3 Deferred assets 779 70 Total deferred assets 779 70	Total intangible assets	108, 934	121, 77
Deferred tax assets 39,141 44,5 Guarantee deposits 55,974 56, Other 34,299 34,5 Total investments and other assets 142,483 147,5 Total non-current assets 296,720 308, Deferred assets 779 7 Total deferred assets 779 7	Investments and other assets		
Guarantee deposits 55,974 56, Other 34,299 34,3 Total investments and other assets 142,483 147,3 Total non-current assets 296,720 308, Deferred assets 779 7 Total deferred assets 779 7	Investment securities	13, 067	12, 42
Other 34,299 34,3 Total investments and other assets 142,483 147,3 Total non-current assets 296,720 308,3 Deferred assets 779 7 Total deferred assets 779 7	Deferred tax assets	39, 141	44, 28
Total investments and other assets 142,483 147,5 Total non-current assets 296,720 308, Deferred assets Bond issuance costs 779 Total deferred assets 779	Guarantee deposits	55, 974	56, 11
Total non-current assets 296,720 308, Deferred assets Bond issuance costs 779 Total deferred assets 779	Other	34, 299	34, 37
Deferred assets Bond issuance costs 779 Total deferred assets 779	Total investments and other assets	142, 483	147, 20
Deferred assets Bond issuance costs Total deferred assets 779 Total deferred assets	Total non-current assets	296, 720	308, 13
Bond issuance costs 779 Total deferred assets 779	Deferred assets		,
Total deferred assets 779		779	78
	Total deferred assets		78
			6, 123, 72

		(MIIIIOIIS OI YCII)
	As of February 29, 2020	As of February 28, 2021
Liabilities		
Current liabilities		
Accounts payable - trade	260, 810	270, 015
Deposits for banking business	3, 790, 240	4, 018, 666
Short-term borrowings	139, 386	216, 468
Current portion of long-term borrowings	106, 651	62, 159
Current portion of bonds payable	45, 253	23, 012
Commercial papers	160, 151	85, 000
Provision for bonuses	3, 685	3, 511
Provision for point card certificates	20, 713	20, 685
Other provisions	198	197
Other	166, 526	189, 143
Total current liabilities	4, 693, 618	4, 888, 859
Non-current liabilities		
Reserve for insurance policy	_	86, 639
liabilities		60,039
Bonds payable	252, 853	282, 721
Long-term borrowings	316, 005	337, 026
Retirement benefit liability	4, 381	4, 707
Provision for loss on interest	4, 965	5, 706
repayment	1, 000	0,100
Other provisions	455	530
Deferred tax liabilities	3, 626	1, 518
Other	46, 389	41, 344
Total non-current liabilities	628, 676	760, 194
Total liabilities	5, 322, 295	5, 649, 053
Net assets		
Shareholders' equity		
Share capital	45, 698	45, 698
Capital surplus	120, 360	120, 145
Retained earnings	230, 508	237, 385
Treasury shares	△534	△460
Total shareholders' equity	396, 032	402, 768
Accumulated other comprehensive income		
Valuation difference on available-for-	2, 912	3, 283
sale securities	2, 312	0, 200
Deferred gains or losses on hedges	△4, 468	△3, 902
Foreign currency translation adjustment	△467	△334
Remeasurements of defined benefit plans	△591	△352
Total accumulated other comprehensive	$\triangle 2,614$	△1, 306
income	∠∠, 014	△1, 300
Share acquisition rights	82	43
Non-controlling interests	65, 575	73, 162
Total net assets	459, 075	474, 667
Total liabilities and net assets	5, 781, 370	6, 123, 721

	(Millions of yen		
	Fiscal year ended February 29, 2020	Fiscal year ended February 28, 2021	
Operating revenue			
Revenue from credit card business	125, 700	128, 701	
Revenue from installment sales finance			
business	41, 914	42, 573	
Financing revenue	149, 815	136, 913	
Recoveries of written off receivables	9, 604	9, 450	
Financial revenue			
Interest on loans and discounts from banking business	19, 013	22, 405	
Interest and dividends on securities from banking business	4, 617	4, 650	
Interest on call loans	974	276	
Interest income	585	671	
Other financial revenue	4, 896	4, 938	
Total financial revenue	30,088	32, 941	
Insurance revenue	,	,:	
Reversal of policy reserve	_	40, 667	
Other insurance revenue	_	10, 997	
Total Insurance revenue		51,665	
Fees and commissions	59, 565	60, 384	
Other	40, 591	24, 679	
Total operating revenue	457, 280	487, 309	
Operating expenses			
Financial expenses	10,000	10 407	
Interest expenses	18, 686	18, 437	
Interest on deposits from banking business	3, 209	2, 321	
Other financial expenses	2, 576	2, 271	
Total financial expenses	24, 473	23, 030	
Insurance expenses			
Insurance claims and other	_	50, 331	
Other insurance expenses	_	72	
Total Insurance expenses		50, 404	
Fees and commissions payments	9,004	11, 161	
	9,004	11, 101	
Selling, general and administrative expenses	354, 977	358, 689	
Other	3, 753	3, 372	
Total operating expenses	392, 209	446, 657	
Operating profit	65, 070	40, 651	
Non-operating income			
Dividend income	206	246	
Gain on investments in investment partnerships	187	272	
Foreign exchange gains	197		
0ther	152	232	
Total non-operating income	742	751	
Non-operating expenses			
Loss on valuation of investment securities	2	670	
Foreign exchange losses	_	399	
Miscellaneous loss	13	94	
Total non-operating expenses	15	1, 164	
Ordinary profit	65, 797	40, 238	
	00, 191	40, 238	
Extraordinary income	10	0	
Gain on sales of non-current assets	13	8	
Subsidies for employment adjustment		360	
Total extraordinary income	13	368	

		(MITITORS OF JOH)
	Fiscal year ended February 29, 2020	Fiscal year ended February 28, 2021
Extraordinary losses		
Loss on disposal of non-current assets	682	709
Impairment loss	303	144
Loss on liquidation of subsidiaries	96	-
Infectious Disease Related Cost	_	436
Other	197	12
Total extraordinary losses	1, 279	1, 302
Profit before income taxes	64, 530	39, 305
Income taxes - current	22, 677	21, 316
Income taxes - deferred	△3, 141	△8, 120
Total income taxes	19, 535	13, 196
Profit	44, 994	26, 108
Profit attributable to non-controlling interests	10,844	8, 415
Profit attributable to owners of parent	34, 149	17, 693

(Consolidated statement of comprehensive income)

	(Millions of yen)
year ended	Fiscal year ended
ry 29, 2020	February 28, 2021

	Fiscal year ended February 29, 2020	Fiscal year ended February 28, 2021
Profit	44, 994	26, 108
Other comprehensive income		
Valuation difference on available-for- sale securities	△2, 953	243
Deferred gains or losses on hedges	△4, 838	1, 078
Foreign currency translation adjustment	△3, 234	105
Remeasurements of defined benefit plans, net of tax	89	238
Total other comprehensive income	△10, 936	1, 666
Comprehensive income	34, 058	27, 775
Comprehensive income attributable to		
Comprehensive income attributable to owners of parent	27, 268	19, 001
Comprehensive income attributable to non- controlling interests	6, 790	8, 773

(3) Consolidated Statement of Changes in Equity

Year ended February 29, 2020 (April 1, 2019 - February 29, 2020)

(Millions of yen)					ions of yen)	
	Shareholders' equity					
	Share capital	Capital surplus	Retained earnings	Treasury shares	Total shareholde rs'equity	
Balance at beginning of period	45, 698	120, 213	235, 413	△24, 948	376, 376	
Changes during						
period						
Conversion of						
moving strike				0	0	
convertible bonds				Ŭ	Ŭ	
Dividends of						
surplus			△14, 673		△14, 673	
Profit						
attributable to			34, 149		34, 149	
owners of parent						
Purchase of				△0	△0	
treasury shares				Δ0	Δ0	
Disposal of			△18	59	41	
treasury shares			210	03	11	
Cancellation of			△24, 354	24, 354	_	
treasury shares				,		
Change in						
ownership						
interest of		1.40			1.40	
parent due to transactions with		146			146	
non-controlling						
interests						
Change in scope						
of consolidation			△9		△9	
Net changes in						
items other than						
shareholders'						
equity						
Total changes		146	△4, 905	24, 414	19, 655	
during period		140	△¬, 500	27, 717	15,000	
Balance at end of	45, 698	120, 360	230, 508	△534	396, 032	
period	, 0	,	,		,	

		Accumulated o	other comprehe	ensive income				
	Valuatio n differen ce on availabl e-for- sale securiti es	Deferred gains or losses on hedges	Foreign currency translat ion adjustme nt	Remeasurem ents of defined benefit plans	Total accumula ted other comprehe nsive income	Share acquisitio n rights	Non- controll ing interest s	Total net assets
Balance at beginning of period	5, 150	△1,675	1,472	△679	4, 267	103	67, 957	448, 705
Changes during								
period								
Conversion of moving strike convertible bonds								0
Dividends of surplus								△14, 673
Profit attributable to owners of parent								34, 149
Purchase of treasury shares								△0
Disposal of treasury shares								41
Cancellation of treasury shares								_
Change in ownership interest of parent due to transactions with non-controlling interests							△146	_
Change in scope of consolidation	_							△9
Net changes in items other than shareholders' equity	△2, 237	△2, 792	△1,939	88	△6, 881	△21	△2, 234	△9, 138
Total changes during period	△2, 237	△2, 792	△1,939	88	△6, 881	△21	△2, 381	10, 370
Balance at end of period	2, 912	△4, 468	△467	△591	△2, 614	82	65, 575	459, 075

	(Millions of yen) Shareholders' equity				
	Share capital	Capital surplus	Retained earnings	Treasury shares	Total shareholde rs'equity
Balance at beginning of period	45, 698	120, 360	230, 508	△534	396, 032
Changes during period					
Conversion of moving strike convertible bonds					
Dividends of surplus			△10, 790		△10, 790
Profit attributable to owners of parent			17, 693		17, 693
Purchase of treasury shares				△0	△0
Disposal of treasury shares			△26	74	47
Cancellation of treasury shares					_
Change in ownership interest of parent due to transactions with non-controlling interests		△214			△214
Change in scope of consolidation					_
Net changes in items other than shareholders' equity					
Total changes during period	_	△214	6, 876	74	6, 736
Balance at end of period	45, 698	120, 145	237, 385	△460	402, 768

		Accumulated o	other compreh	ensive income				
	Valuatio n differen ce on availabl e-for- sale securiti es	Deferred gains or losses on hedges	Foreign currency translat ion adjustme nt	Remeasurem ents of defined benefit plans	Total accumula ted other comprehe nsive income	Share acquisitio n rights	Non- controll ing interest s	Total net assets
Balance at beginning of period	2, 912	△4, 468	△467	△591	△2, 614	82	65, 575	459, 075
Changes during								
period Conversion of moving strike convertible bonds								_
Dividends of surplus								△10, 790
Profit attributable to owners of parent								17, 693
Purchase of treasury shares								$\triangle 0$
Disposal of treasury shares								47
Cancellation of treasury shares								_
Change in ownership interest of parent due to transactions with non-controlling interests							214	_
Change in scope of consolidation								
Net changes in items other than shareholders' equity	371	566	132	238	1, 308	△38	7, 371	8, 641
Total changes during period	371	566	132	238	1, 308	△38	7, 586	15, 592
Balance at end of period	3, 283	△3, 902	△334	△352	△1,306	43	73, 162	474, 667

		(Millions of yen)
	Fiscal year ended February 29, 2020	Fiscal year ended February 28, 2021
Cash flows from operating activities		
Profit before income taxes	64, 530	39, 305
Depreciation	25, 756	29, 579
Amortization of goodwill	1, 682	1,871
Share of loss (profit) of entities	△31	$\triangle 43$
accounted for using equity method	△31	△40
Increase (decrease) in allowance for loan losses	12, 791	18, 496
Increase (decrease) in provision for bonuses	△304	△255
Increase (decrease) in retirement benefit liability	134	249
Increase (decrease) in provision for point card certificates	3, 169	△28
Increase (decrease) in provision for loss on interest repayment	788	741
Increase (decrease) in other provision	249	102
Financial revenue	△30, 088	△32, 941
Financial expenses	24, 473	23, 030
Dividend income	△206	△246
Loss (gain) on disposal of non-current assets	669	700
Loss (gain) on liquidation of subsidiaries	96	_
Decrease (increase) in operating loans receivable	△18, 534	79, 179
Decrease (increase) in cash loans and bills discounted for banking business	△89, 796	△323, 593
Decrease (increase) in accounts receivable - installment	△99, 040	21, 641
Net decrease (increase) in lease receivables and investments in leases	△1, 357	497
Net increase (decrease) in deposits	321, 106	228, 425
Increase (decrease) in trade payables	$\triangle 24,769$	9, 218
Net increase (decrease) in borrowed money	23, 253	59, 745
Net decrease (increase) in due from banks (excluding due from Bank of Japan)	\triangle 31, 458	10, 961
Net decrease (increase) in due from banks (over 3 months)	△1,678	△275
Net decrease (increase) in call loans	△24, 784	6, 954
Net increase (decrease) in commercial papers	57, 952	△74, 823
Increase (decrease) in straight bonds - issuance and redemption	195, 270	6, 353
Increase (decrease) in reserve for insurance policy liabilities	-	△40, 667
Proceeds from sales and leasebacks	621	498
Interest received	29, 070	33, 392
Interest paid	△25, 292	$\triangle 23,719$
Other, net	△34, 506	6, 447
Subtotal	379, 763	80, 800
Interest and dividends received	206	246
Income taxes paid	$\triangle 29,605$	△21, 889
Income taxes refund	1, 853	3, 125
Net cash provided by operating activities	352, 217	62, 282

		(MIIIIIONS OF YEN)
	Fiscal year ended February 29, 2020	Fiscal year ended February 28, 2021
Cash flows from investing activities		
Purchase of securities	$\triangle 495,665$	△589, 889
Proceeds from sales of securities	128, 891	189, 861
Proceeds from redemption of securities	248, 980	368, 592
Increase in money held in trust	△30, 899	△44, 044
Decrease in money held in trust	2, 997	7, 223
Purchase of property, plant and equipment	△5, 516	△4, 908
Proceeds from sales of property, plant and equipment	24	8
Purchase of intangible assets	$\triangle 26, 251$	$\triangle 30,996$
Proceeds from purchase of shares of subsidiaries resulting in change in scope of consolidation	_	9, 595
Net cash provided by (used in) investing activities	△177, 438	△94, 557
Cash flows from financing activities		
Redemption of convertible bond-type bonds with subscription rights to shares	$\triangle 29,945$	_
Redemption of subordinated bonds	△40, 000	_
Dividends paid	△14, 673	△10, 790
Repayments to non-controlling shareholders	_	$\triangle 25$
Dividends paid to non-controlling interests	△4, 422	△3, 536
Purchase of treasury shares	$\triangle 0$	$\triangle 0$
Proceeds from disposal of treasury shares	0	0
Payments from changes in ownership interests in subsidiaries that do not result in change in scope of consolidation	_	$\triangle 2$
Net cash provided by (used in) financing activities	△89, 040	△14, 354
Effect of exchange rate change on cash and cash equivalents	△259	△40
Net increase (decrease) in cash and cash equivalents	85, 478	△46, 669
Cash and cash equivalents at beginning of period	627, 929	713, 407
Cash and cash equivalents at end of period	713, 407	666, 738

6. Non-consolidated financial statements

(1) Non-consolidated Balance Sheets

Total assets

As of February 29, 2020 As of February 28, 2021 Assets Current assets 8,397 2,876 Cash and deposits Advances paid 1,618 129 Prepaid expenses 536 544 Accounts receivable - other 6, 969 8,059 Accrued income 36 164 Short-term loans receivable 199,700 276,050 Income taxes receivable 1,811 1,678 Consumption taxes receivable 106 0ther 0 Total current assets 219, 175 289, 503 Non-current assets Property, plant and equipment 540 539 Buildings Accumulated depreciation $\triangle 216$ $\triangle 254$ Buildings, net 323 285 705 583 Tools, furniture and fixtures Accumulated depreciation $\triangle 521$ $\triangle 454$ Tools, furniture and fixtures, 184 128 508 413 Total property, plant and equipment Intangible assets Software 1,704 1,621 1,704 Total intangible assets 1,621 Investments and other assets 54,884 Investment securities 51, 115 Shares of subsidiaries and 324, 597 325, 924 associates Long-term loans receivable from 437 424 subsidiaries and associates Long-term prepaid expenses 67 92 Deferred tax assets 11,744 11, 162 Guarantee deposits 951 927 388, 915 393, 417 Total investments and other assets 391, 127 395, 453 Total non-current assets Deferred assets 762 Bond issuance costs 753 Total deferred assets 753 762

611,056

685, 719

		(MIIIIONS OF YOU)
	As of February 29, 2020	As of February 28, 2021
Liabilities		
Current liabilities		
Short-term borrowings	70, 637	138, 590
Commercial papers	76, 000	45, 000
Current portion of bonds payable	20,000	10,000
Current portion of long-term borrowings	_	300
Accounts payable - other	3, 377	3, 776
Accrued expenses	452	399
Income taxes payable	56	169
Accrued consumption taxes	_	340
Unearned revenue	168	223
Deposits received	1, 330	1, 474
Provision for bonuses	35	107
Provision For Directors Remuneration	35	44
Based On Performance	00	11
Other	11	10
Total current liabilities	172, 105	200, 435
Non-current liabilities		
Bonds payable	200, 000	240, 000
Long-term borrowings	21, 300	28, 224
Other	1, 077	1, 196
Total non-current liabilities	222, 377	269, 421
Total liabilities	394, 483	469, 856
Net assets		
Shareholders' equity		
Share capital	45, 698	45, 698
Capital surplus		
Legal capital surplus	121, 506	121, 506
Total capital surpluses	121, 506	121, 506
Retained earnings		
Legal retained earnings	3, 687	3, 687
Other retained earnings		
General reserve	35, 995	35, 995
Retained earnings brought forward	8, 514	6, 227
Total retained earnings	48, 197	45, 909
Treasury shares	△534	△460
Total shareholders' equity	214, 867	212, 654
Valuation and translation adjustments		
Valuation difference on available-for-	1 (00	2 162
sale securities	1, 623	3, 163
Total valuation and translation	1 000	0.100
adjustments	1, 623	3, 163
Share acquisition rights	82	43
Total net assets	216, 573	215, 862
Total liabilities and net assets	611, 056	685, 719
-	, : : :	, , , , ,

	Fiscal year ended February 29, 2020	Fiscal year ended February 28, 2021
Operating revenue		
Dividends from subsidiaries and	19 007	11 00
associates	12, 997	11, 99
Commissions from subsidiaries and	10, 402	9, 85
associates	10, 402	9, 00
Other	_	40
Total operating revenue	23, 400	22, 25
Operating expenses		
Selling, general and administrative	9, 901	8, 82
expenses	9, 901	0, 02
Total operating expenses	9, 901	8, 82
Operating profit	13, 499	13, 42
Non-operating income		
Interest and dividend income	727	1, 29
Foreign exchange gains	_	4
0ther	52	(
Total non-operating income	780	1, 41
Non-operating expenses		
Interest expenses	1, 172	1, 35
Commitment fee	3	I
Foreign exchange losses	15	-
Loss on valuation of investment	2	67
securities		
Amortization of bond issuance costs	241	22
0ther	18	19
Total non-operating expenses	1, 453	2, 46
Ordinary profit	12, 825	12, 37
Extraordinary income		
Gain on liquidation of subsidiaries	71	
Other		
Total extraordinary income	71	
Extraordinary losses		
Loss on disposal of non-current assets	21	(
Loss on valuation of shares of subsidiaries and associates	_	3, 32
Other		1
Total extraordinary losses	21	3, 40
Profit before income taxes	12, 876	8, 97
Income taxes - current	429	53
Income taxes - deferred	63	\triangle 8
Total income taxes	493	44
Profit	12, 382	8, 52

(3) Consolidated Statement of Changes in Equity

Year ended February 29, 2001 (April 1, 2019 - February 29, 2020)

	Shareholders' equity							
		Capital surplus			Retained earnings			
					Other retained earnings			
	Share capital	Legal capital surplus	Total capital surplus	Legal retained earnings	General reserve	Retained earnings brought forward	Total retained earnings	
Balance at beginning of period	45, 698	121, 506	121, 506	3, 687	63, 995	7, 177	74, 860	
Changes during period								
Conversion of moving strike convertible bonds								
Dividends of surplus						△14, 673	△14, 673	
Profit						12, 382	12, 382	
Reversal of general reserve					△28, 000	28, 000	_	
Purchase of treasury shares								
Disposal of treasury shares						△18	△18	
Cancellation of treasury shares						△24, 354	△24, 354	
Net changes in items other than shareholders' equity								
Total changes during period	_		_	_	△28, 000	1, 336	△26, 663	
Balance at end of period	45, 698	121, 506	121, 506	3, 687	35, 995	8, 514	48, 197	

	Shareholde	ers' equity		d translation tments		
	Treasury shares	Total shareholders' equity	Valuation difference on available- for-sale securities	Total valuation and translation adjustments	Share acquisition rights	Total net assets
Balance at beginning of period	△24, 948	217, 116	2, 683	2, 683	103	219, 903
Changes during period						
Conversion of moving strike convertible bonds	0	0				0
Dividends of surplus		△14, 673				△14 , 673
Profit		12, 382				12, 382
Reversal of general reserve		_				_
Purchase of treasury shares	△0	△0				△0
Disposal of treasury shares	59	41				41
Cancellation of treasury shares	24, 354	_				_
Net changes in items other than shareholders'equity			△1, 060	△1,060	△21	△1, 081
Total changes during period	24, 414	△2, 248	△1,060	△1,060	△21	△3, 330
Balance at end of period	△534	214, 867	1,623	1,623	82	216, 573

	Shareholders' equity							
	Share capital	Capital surplus Retained 6			earnings			
				Other retained earnings				
		Legal capital surplus	Total capital surplus	Legal retained earnings	General reserve	Retained earnings brought forward	Total retained earnings	
Balance at beginning of period	45, 698	121, 506	121, 506	3, 687	35, 995	8, 514	48, 197	
Changes during period								
Conversion of moving strike convertible bonds								
Dividends of surplus						△10, 790	△10, 790	
Profit						8, 529	8, 529	
Reversal of general reserve								
Purchase of treasury shares								
Disposal of treasury shares						△26	△26	
Cancellation of treasury shares								
Net changes in items other than shareholders' equity								
Total changes during period	-	_	_	_		△2, 287	△2, 287	
Balance at end of period	45, 698	121, 506	121, 506	3, 687	35, 995	6, 227	45, 909	

	Shareholde	ers' equity	Valuation and adjus	d translation tments		
	Treasury shares	Total shareholders' equity	Valuation difference on available- for-sale securities	Total valuation and translation adjustments	Share acquisition rights	Total net assets
Balance at beginning of period	△534	214, 867	1, 623	1,623	82	216, 573
Changes during period						
Conversion of moving strike convertible bonds		_				ı
Dividends of surplus		△10, 790				△10, 790
Profit		8, 529				8, 529
Reversal of general reserve		_				_
Purchase of treasury shares	△0	△0				△0
Disposal of treasury shares	74	47				47
Cancellation of treasury shares		_				_
Net changes in items other than shareholders' equity			1, 540	1,540	△38	1, 502
Total changes during period	74	△2, 213	1, 540	1,540	△38	△710
Balance at end of period	△460	212, 654	3, 163	3, 163	43	215, 862