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April 16, 2026
AEON Financial Services Co., Ltd.

Announcement Regarding Organizational Reforms and Personnel Changes

AEON Financial Service Co., Ltd. (President and CEO: Tomoharu Fukayama) hereby announces that it will implement organizational reforms and personnel changes effective April 21st, as detailed below.

1. Organizational Reform (As of April 21)

- The Overseas Business Division will be renamed the Overseas Business Strategy Division, and its subordinate Overseas Business Department will be renamed the Overseas Business Strategy Department.

2. Personnel Changes

<As of April 21>

【New Position】	【Former Position】	【Name】
President and CEO Head of Overseas Business	President and CEO Head of Overseas Business General Manager of Overseas Business Division	Tomoharu Fukayama
Managing Executive Officer Head of Operations General Manager of Processing Division General Manager of Finance Business Division	Managing Executive Officer Head of Operations General Manager of Finance Business Division	Toshiyuki Masuda
General Manager of Overseas Business Strategy Division	General Manager of Processing Division	Yasunori Narabayashi
General Manager of Customer Success Division	General Manager of Customer Success Division Senior Manager of Customer Services Department	Hiromasa Watari
Senior Manager of Overseas Business Strategy Department	Senior Manager of Overseas Business Department	Ellen Kam
Senior Manager of Customer Services Department	Senior Manager of Second Contact Center Department	Yukie Takase
Senior Manager of Second Contact Center Department	—	Junpei Shiokawa

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