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AEON NEWS RELEASE

Planting Seeds of Growth
We are AEON

November 16, 2026

AEON Financial Service Co., Ltd.

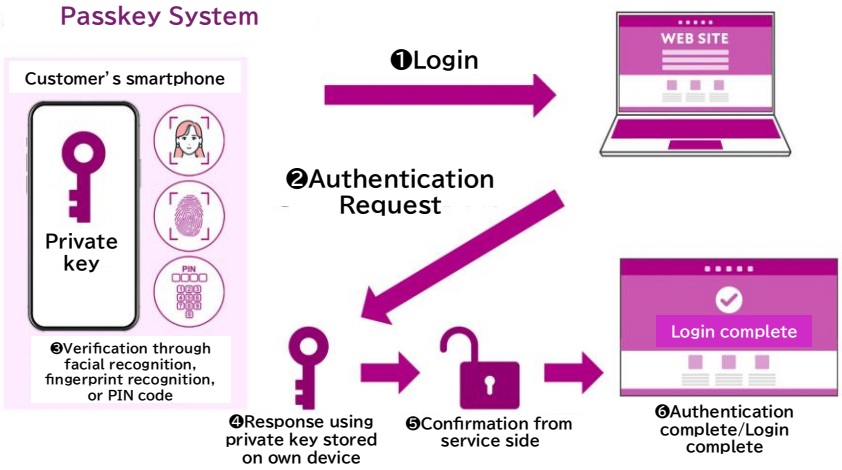
Introduction of Passkey Authentication

～Enabling More Secure and Convenient Passwordless Authentication～

AEON Financial Service Co., Ltd. (President and CEO: Tomoharu Fukayama; hereinafter "the Company") will introduce passkey authentication on November 16, 2026, to provide customers with safer, more secure, and more convenient financial services.

In recent years, phishing scams and unauthorized access methods have become increasingly sophisticated and difficult to detect. Accordingly, it has become even more important for financial services to strengthen security while maintaining convenience. In response, the Company has adopted a passwordless passkey authentication method, enabling customers to verify their identity more easily and securely use smartphones and other devices in their daily lives.

Passkey authentication uses authentication credentials stored on a customer's smartphone or other personal device and verifies the customer's identity through methods such as fingerprint recognition and facial recognition. Because customers do not need to remember or enter a password, the method reduces the effort required for authentication while lowering the risk of unauthorized use resulting from phishing and similar forms of fraud.



With the introduction of this authentication method, customers will be able to use passkey authentication* when logging in to AEON Pay and the Kurashi-no-Money Site (Japanese website operated by the Company where customers can log in using AEON Pay ID to confirm past transactions, change payment methods, etc.) as well as for identity authentication services used for online shopping (3-D Secure), among other services.

When registering a passkey, customers will also undergo identity verification through eKYC (electronic know your customer) using their My Number Card. This process more rigorously confirms that the registration is being completed by the customer and prevents fraudulent registration through impersonation, thereby providing an

authentication environment that customers can use with confidence.

* Depending on the service and usage environment, authentication may be conducted via SMS.

The Company will continue to enhance identity authentication through the use of digital technologies. By improving customer convenience while preventing unauthorized use, the Company will strive to provide financial services that customers can use with confidence.

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